



MCS Proof of Delivery results in better customer service and improved cash flow

At a glance:

- **Transition to a 'paper-less' office**
MCS PoD is our depot-based document-scanning solution. It electronically attaches your scanned delivery and collection notes and associated documentation to the relevant hire contract in MCS-*rm*.
- **Better control and management**
Improved traceability and organisation of signed delivery and collection notes ensures easy availability. You can eliminate the loss or misplacement of vital documentation by batch-scanning multiple documents at once, manually scanning documents without bar-codes, capturing hand written notes and linking them all to the contract in MCS-*rm*.
- **Better customer service**
Your signed PoD documents can be instantly retrieved and emailed to your customers which leads to fewer delivery and collection disputes resulting in better service and happier customers.
- **Improves organisational efficiency**
All users can retrieve PoD documents with ease, speed and accuracy delivering increased productivity and cost reductions.
- **Improved cash flow**
Prompt payment of customer invoices through faster resolution of customer delivery and collection queries leads to improved cash flow.

Manually collecting and filing the paperwork associated with deliveries and collections can be time-consuming and error-prone. In the event of customer queries, signed delivery and collection notes and other associated documentation need to be recorded against the correct hire contract and retrieved quickly and accurately with all the relevant information. Losing or misplacing these paper-based documents as well as not capturing or overlooking information can lead to unresolved invoice queries and dissatisfied customers, reduced cash flow and an inefficient hire business.

Transition to a 'paper-less' office

As a fully-integrated part of MCS-*rm*, our sophisticated MCS Proof of Delivery (PoD) solution has the answer. MCS PoD scans and electronically stores bar-coded delivery and collection notes and related documentation against the correct contract within MCS-*rm* for instant and accurate retrieval - on demand (figure 1).

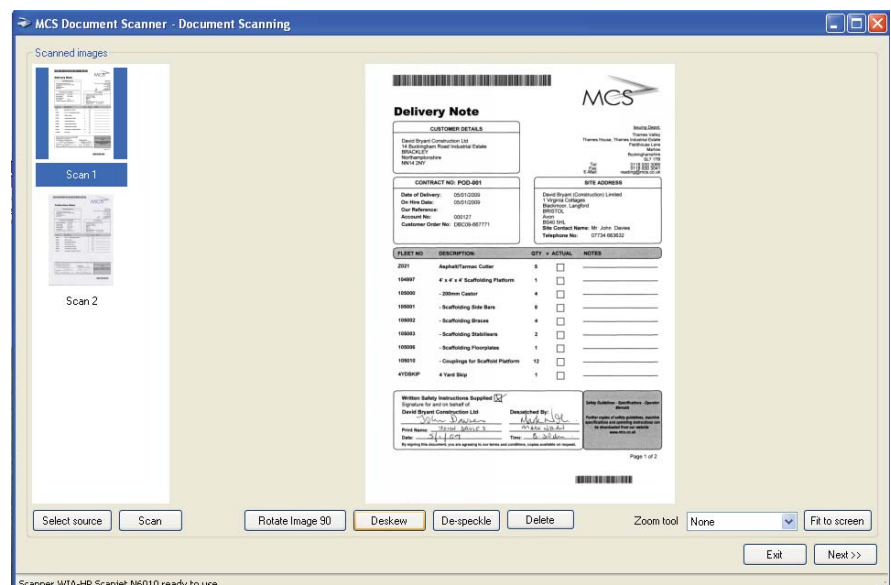
As a result, MCS PoD improves the traceability and organisation of your signed delivery and collection notes and

related documents to ensure that all information is captured and readily available.

Utilising bar-code technology

MCS PoD is quick to implement, easy to use and allows you to quickly scan and upload pre-signed, bar-coded delivery and collection notes. These bar-coded documents have been automatically generated in MCS-*rm* prior to being processed.

Figure 1 – After being uploaded, scanned delivery/collection notes can be previewed and enhanced.



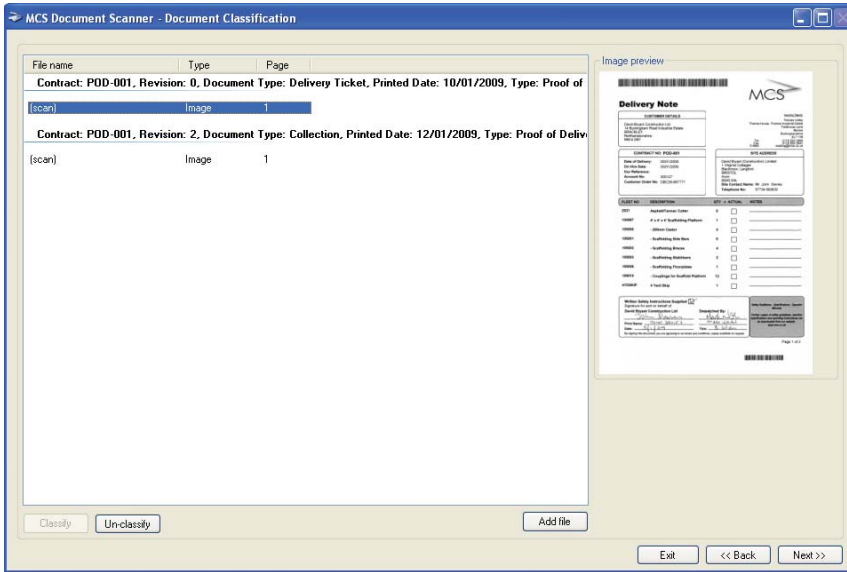


Figure 2 – The operator can validate and categorise scanned delivery / collection notes.

Bar-codes on the PoD documents contain information such as document type, contract number, version number etc. What's more, if you have batch-scanning facilities, MCS PoD lets you scan and upload multiple bar-coded documents in this way.

to the hire contract. These could be hand-written notes, damage evidence photographs or associated PDF files.

Once scanned, you can preview all the documents to validate and categorise them (figure 2) before storing against the relevant contract within MCS-rm (figure 3). You can then add to or delete these documents at will.

Tangible operational benefits

With MCS PoD all relevant documents can be viewed by your credit controller or any other employee at the click of a mouse - before emailing, faxing or posting out to the customer for confirmation. This leads to faster resolution of customer queries, better customer service as well as improved cash flow through quicker payment of your invoices and enhanced operational efficiency.

Saving time and increasing efficiency

Even better, if you have taken advantage of MCS CWP (Customer Web Portal) your customers can retrieve and view all the information online. This saves you time by enabling your customers to resolve their own queries without contacting you.

The electronic storage and retrieval of PoD paperwork also saves your staff time by giving them quicker access to more accurate information when required. Spending less time searching for the relevant documentation as well as faster investigation of customer delivery and collection issues results in improved staff productivity and effectiveness and a more efficient, professional operation.

MCS PoD is the ultimate solution to electronically manage your delivery and collection documentation.

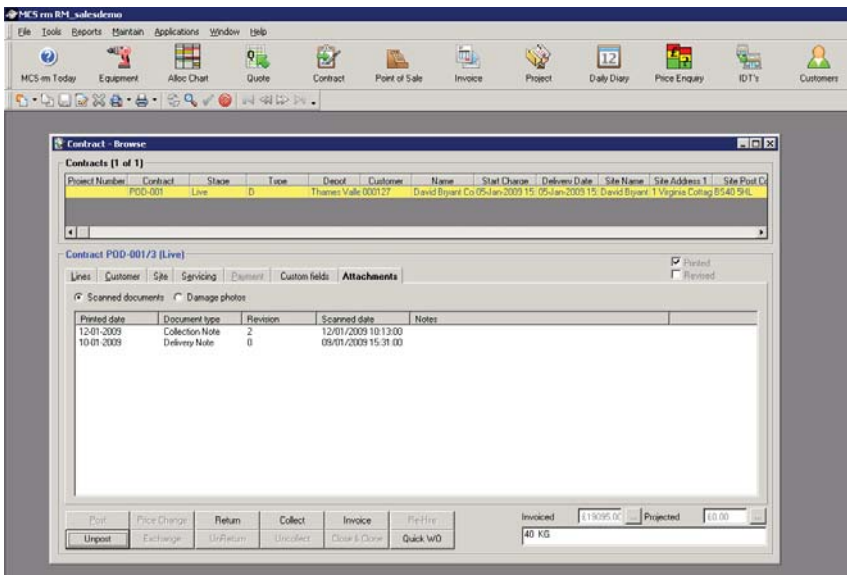


Figure 3 – After uploading, the scanned images are displayed through the Attachments tab on each contract.

Electronically manage your manual documents

Of course, you can also manually scan and upload documents that have no bar-codes but are nevertheless relevant

If you are looking to improve cash flow, keep customers happy and raise efficiency, contact MCS now and find out how we can assist your hire operation.



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